




Your Touchstone Energy® Cooperative 

United Cooperative Services
2601 S. Burlison Blvd.
Burlison, TX., 76028

To Whom it May Concern:

On May 16, 2024, United Cooperative Services experienced service issues with its high-speed internet, which may have affected a subscriber's ability to access the internet or use VOIP phone services between 3 a.m. and noon. We understand the inconvenience and frustration this may have caused, and we want to assure you that we worked diligently to resolve these issues as quickly as possible.

United Cooperative Services

About United Cooperative Services:

Established in 1938 and headquartered in Cleburne, Texas, United Cooperative Services is an electric distribution cooperative and internet provider serving more than 100,000 meters and over 74,000 members. Maintaining nearly 11,000 miles of energized line, United serves members in Johnson, Erath, Hood, Bosque, Somervell, Palo Pinto, Coryell, Eastland, Comanche, Stephens, Young, Hamilton, Tarrant and Ellis counties.